


**[FOR PUBLIC] FREQUENTLY ASKED QUESTIONS
FOR ENVIRONMENTAL SERVICES (CLEANING) JOB REDESIGN INITIATIVE**

S/N	Questions and Answers
1.	<p>What is the Environmental Services (Cleaning) Job Redesign Initiative?</p> <p>The Environmental Services (Cleaning) Job Redesign Initiative is a collaboration between the National Environment Agency (NEA) and the Workforce Singapore (WSG), supported by the Environmental Management Association of Singapore (EMAS). It aims to help cleaning service providers and service buyers transform and grow by leveraging easy-to-adopt job redesign solutions to benefit older workers, optimise manpower resources and improve productivity.</p> <p>This initiative is part of the Lean Enterprise Development Scheme (LEDs), and provides a list of suggested easy-to-adopt solutions, ranging from non-mechanised cleaning tools/ equipment to Information and Communications Technology (ICT) solutions, to help companies run more effective operations, attract and retain workers, improve service outcomes and stay competitive.</p>
2.	<p>How were the job redesign solutions identified?</p> <p>NEA and WSG, in consultation with stakeholders in the cleaning industry (e.g. industry association, solution providers), have identified easy-to-adopt job redesign solutions that can be implemented or adapted to enhance efficiency and facilitate automation of cleaning operations.</p>
3.	<p>How can company benefit from this initiative?</p> <p>Cleaning service providers and buyers are able to choose from the suggested list of easy-to-adopt solutions identified to improve effectiveness and efficiency of your businesses. To facilitate easy access to the solutions, cleaning service providers and buyers may refer to the list of available solution providers (vendors) found in the Environmental Services (Cleaning) Job Redesign guide.</p> <p>Funding of up to \$300,000 per company is available, under the WorkPro Job Redesign Grant, to support cleaning service providers and buyers in the implementation of job redesign solutions. Company may consult the solution providers to assist with the WorkPro Job Redesign Grant application.</p> <p>Lastly, cleaning service buyers can work with your service provider to adopt the job redesign solutions to benefit your outsourced employees. Companies are able to apply the solutions across multiple work sites to benefit different group of older workers.</p>
5.	<p>What are the eligibility criteria?</p> <p>Cleaning service providers and service buyers that are registered or incorporated in Singapore are eligible to apply for the WorkPro Job Redesign Grant.</p>
6.	<p>How can I sign-up and embark on this initiative?</p> <p>Interested companies are invited to scan the QR code below to complete a short questionnaire, and WSG will get in touch with you.</p> <div style="text-align: center;">  </div> <p>(http://bit.ly/CleaningJRI)</p>