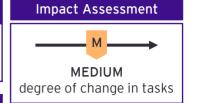
7.2.1 Job Dashboards

Building Officer/Facilities Officer/Property Officer

Megatrend	Megatrends impacting the Job Role in Short to Medium-Term					
COVID-19	Multi-Skilling		Workforce Challenges			



Technology Tr	Technology Trends impacting the Job Role in Short to Medium-Term				
BIM Technology	Blockchain	Data Analytics & Al	Digital Twin		
Remote Monitoring	RPA	Robots & Automation	VR/AR		
5G, IoT & Smart Buildings	Modular Construction				

Today

9

In the Future

This job role coordinates the facility operations and maintenance activities, conducts risks assessments to ensure compliance with Workplace Health and Safety (WSH) practices, and liaises with third-party service deliverers to ensure repair or maintenance works provided are timely, safe and of quality.

This job role may leverage technology to perform coordination of operations, maintenance activities and asset movements, applying an understanding of technology (e.g., sensor readings, interpretation of data dashboards) to optimise coordination and movements operations, and ensure compliance to quality and safety standards and regulations. Job holders may see growing emphasis on attending to users' requests and feedback in a timely manner across multiple facilities due to integration/aggregation of FM services, and must effectively communicate and liaise with relevant stakeholders for timely delivery of repair and maintenance works.

Job Tasks Today	Impact at Task-level / Future view of Job Tasks		Time Horizon
Coordinate and supervise facility	М	 Job holders may need familiarity with digital tools and platforms (e.g., BIM Technology, Building Management Systems) to coordinate facility operations and retrofitting activities, and movements of building assets. Job holders may also leverage digital tools and platforms to communicate 	Short- term
operations activities		with relevant personnel and provide necessary data and information, to achieve timely actions in response to user requests and feedback.	
Conduct safety and sustainability assessments	М	► In view of the trend towards sustainability, job holders may see increasing emphasis on identifying sustainability improvement opportunities, and will need data analysis capabilities to draw insights from performance data.	Short- term
Engage in continuous improvement	М	 Job holders will need to be equipped with operational capability for application of smart facilities management trends or technologies, to continue providing inputs for improvement within the facility. 	Short- term





7.2.1 Job Dashboards

Building Officer/Facilities Officer/Property Officer

The following TSCs/CCSs have been identified as in-demand/emerging for the job role going forward:

In-demand Technical Skills and C	lemand Technical Skills and Competencies			
Green Facilities Management	Robotic and Automation Technology Application	Smart Facilities Management		
Stakeholder Management	Technology Application			
Emerging Technical Skills and Competencies				
Critical Thinking	Data Collection and Analysis	Environmental Sustainability Management		
Emerging Critical Core Skills				
Digital Fluency				





