

For the **Cleaning Operations Supervisor and Executive**, the opportunity for skills adjacency will be relevant when Connected Mobility is adopted. Given that this is most prominently seen in the Cleaning sector; in an environment where services are provided at clients' premises, there is a need for Supervisors and Executives to be comfortable with operating it. With such telecommunication tools readily available anywhere with mobile devices, it will allow live updates of staff's location and quality standards to be continuously monitored. This will improve effectiveness and efficiency of resources while being able to upskill employees through training to guide them in using these technologies in their daily routine. Additionally, with systems put in place using intelligent algorithms, sensor like SmartToilet+ acts like a 'virtual cleaning supervisor' may reduce the manpower required for cleaning operations executive.