



Subsector: Enterprise

Job Family: Information Technology

Impact Level

Today, this role is responsible for planning and delivering IT projects across the organisation, and provisioning IT services (e.g., development, negotiation and review of licensing contracts).

Medium Impact

Consolidated Activities

	Today	Future
Resource Management and Project Plan Development	Execution requires human judgment to plan and identify necessary resources for projects.	Organisations will continue to move towards adoption of agile/scrum methodologies. This role will continue to require being tech-savvy and adapting to the new technology methodologies, rather than just being functional project managers.
Stakeholder Management	Dashboards are already being adopted and being used to provide real-time updates to stakeholders.	Data analytics will facilitate the collection of feedback from various sources to spot trends and draw attention to oversights that affect other teams before they become barriers to project success.
Change Management	Task requires understanding the complexities of undertaking change initiatives and how they will effect the organisation.	This role will need to stay abreast of new methodologies and best potential for adoption within their organisation. This will also include deciding on which tools are useful and take advantage of their benefits to improve efficiency.

In the next

3-5 years ...

This role adopts new methodologies in the facilitation and delivery of IT related projects, and will continue to rely on stakeholder engagement, project management skills, as well as hone their technological expertise to continue delivering top quality IT projects to the organisation.

Skills Differentiators:

- ▶ **Change Management:** The job holder will possess a change mindset and ability to incorporate latest methodologies into project delivery.
- ▶ **Influencing and Negotiation:** The job holder will display confidence in presenting and justifying the rationale for new strategies, as well as guide the organisation throughout the transition and/or project delivery.
- ▶ **Stakeholder Engagement:** The job holder will be highly skilled to liaise with internal and external stakeholders (e.g., vendors), effectively eliciting stakeholders' views on areas of priorities and developing alignment across.
- ▶ **Risk Awareness:** The job holder will possess knowledge of risk and be able to identify potential areas of risk for new methodologies and project delivery to proactively address any concerns prior to escalation.
- ▶ **Business and Financial Acumen:** The job holder will possess commercial awareness to work effectively with business units in implementing IT projects that address the different needs.

