



Subsector: Enterprise

Job Family: Information Technology

Impact Level

Today, this role is responsible for translating the needs of business units into technical specifications and overseeing the deployment and management of systems and solutions, which are developed internally and/or built and sourced externally.

Medium Impact

Consolidated Activities

	Today	Future
Applications/ Software Implementation	Execution of development activities are seeing augmentation from a DevOps perspective – in the way that they adopt and implement technology methodologies such as Agile and Waterfall. These are impacting the speed of delivery for new applications and software.	Given the rapid need for development, this role will need to continue to remain updated on new and enhanced technology and methodologies available. As the number of connected devices grows and users become more sophisticated, software development will also become more specialised.

In the next

3-5 years ...

While the responsibility for application and software development/implementation remains stable as technology advances, the technical knowledge of the individual must evolve with it to remain relevant including working more collaboratively with various business units.

Skills Differentiators:

- ▶ **Business and Financial Acumen:** The job holder will possess commercial awareness to work effectively with business units in developing requirements that will guide the design and implementation of applications and software.
- ▶ **Project Management:** The job holder will possess skills to deliver assignment objectives, key requirements and gain support from key stakeholders to implement actions within agreed deadlines.
- ▶ **Stakeholder Engagement:** The job holder will need to be able to coordinate and maintain productive working relationships with stakeholders, to ensure successful roll out of initiatives and projects.
- ▶ **Risk Awareness:** The job holder will possess knowledge of risk – including strong understanding on new and emerging risks such as cybersecurity – to be able to proactively guard against threats.
- ▶ **User Experience Design:** The job holder will display ability to design and solve user experience issues for various types of users.

