

Emerging areas of work

Potential emergence of new job roles

In addition to job stacking, megatrends and technology adoption have also spurred the emergence of **new job roles** in the sector. A significant level of reskilling is required for existing job roles in the sector to take up the following emerging job roles, where specific diplomas/degrees or further studies may be necessary. Companies might also need to hire talent from outside of the sector to fill these roles.



Job Description

A multi-faceted role that is responsible for designing and developing the overall look, design, and concept to support smooth workflows in the establishment.

Key Responsibilities

- Translate company's value proposition into a coherent set of design guidelines and implement changes in workflows and operational efficiency.
- Configure redesigned work processes around existing and future outlet layouts to optimise space and enhance connectivity between the FOH and BOH.
- Collaborate with internal stakeholders and third-party service providers to ideate and develop novel outlet concepts to appeal to existing and future customers.