Project manager/Scrum master

Proficiency level

- X New Gen AI skills
- X New skills
- X Transferrable skills at the same proficiency level
- X Transferrable skills at a higher proficiency level[1]

Skills Framework track	Strategy and governance
Job function	Engineering and tech.
Job family	Project manager
Sub-sectors	Retail banking, corporate banking, investment banking, private banking and wealth management, asset management
Expected augmentation by Gen AI	**Do more and do new:** Gen AI can review project plans to stress test for time frames and funding limitations, streamline the assessment of dependencies and gaps, and qualify cost-benefit analysis. Gen AI tools can also optimize the management of the product backlog, track project scope and risks, and facilitate project reviews to recommend necessary adjustments; output from Gen AI tools can also be used directly by stakeholders involved in the project

Key tasks that can benefit from Gen AI

Critical work functions	Key tasks
Develop project plans	Review project plans to determine time frame, funding limitations, and procedures for accomplishing projects
	Assess consolidated project plans for dependencies, gaps and continued business value
	Conduct cost-benefit analysis and develop project plan
Oversee program implementation	Evaluate and address external business environment changes for impact on project scope
	Refine and manage the product backlog
	Document and track project scope, changes, issues, and risks that affect implementation
	Conduct project reviews to recommend changes to project schedules, cost, or resource requirements
Manage people and organization	Develop initiatives to support the continuing competence and professional development of the team

New Gen AI skills

Prompt design	3
Gen AI principles and applications	3
Ethical and responsible Gen AI adoption	3

Additional skills required for potential redesigned role

Role 1: IT auditor (adj[2]. Score: 0.67)

Networking	3	Business risk management	3	Audit and compliance	3
Partnership management	3	Data analytics	2	IT governance	4
Stakeholder management	2	Process improvement and optimization	3	IT standards	4
Budgeting	3	Strategy implementation	3	Quality standards	4

Role 2: Data analyst / Associate data engineer (adj. Score: 0.67)

Business needs analysis	2	Data analytics	2	Data ethics	3
Project management	3	Data visualization	3	Business innovation	4
Networking	3	Design thinking practice	3		
Stakeholder management	2	Database administration	2		
Budgeting	3	Data engineering	2		

1. Transferrable skills with an increase in one level of proficiency is considered easier to acquire than transferable skills with multiple levels of increase in proficiency, followed by net new additional skills. Depending on job redesign for the financial institution, the financial institution will have to pick select skills to reskill employees on, via a combination of on-the-job training and existing courses.
2. Skills adjacency score.

Source: SkillsFuture Skills Framework