

Treasury operations manager/Market operations manager

Proficiency level

- X New Gen AI skills
- X Transferrable skills at the same proficiency level
- X New skills
- X Transferrable skills at a higher proficiency level¹

Skills Framework track	Operations	Job function	Customer operations	Job family	Transaction banking operations
Sub-sectors	Retail banking, corporate banking, investment banking, private banking and wealth management, asset management	Expected augmentation by Gen AI	Do more: Gen AI can assist in the review of bank reconciliation processes and bolster compliance with regulatory guidelines, reducing manual errors and enhancing efficiency. It can also streamline the recording and confirmation of treasury trades, generate comprehensive regulatory and internal reports, and update exchange and interest rates, thereby optimizing overall treasury operations		

Key tasks that can benefit from Gen AI

Critical work functions	Key tasks
Undertake reconciliation processes	Review bank reconciliation statements to ensure all related cash breaks are kept to a minimum, aged items are documented according to corporate policy, and no policy violations are present
	Validate reconciliation of Nostro position with the dealing cash flow position
	Implement compliance and reconciliation control practices to ensure alignment with business standards and regulatory compliance guidelines
Perform treasury transactions processing	Ensure all details for Foreign Exchange, Money Market, Securities, non-Deliverable Forward trades, and Funds against source documents are accurately recorded for daily confirmation of all treasury trades
	Conduct completeness checks at the end of the day for regulatory transaction reporting
	Ensure confirmations are matched in systems and payments are triggered prior to cut-off times
Prepare treasury reports	Disseminate various memos, reports, and internal and external correspondence as appropriate and on a timely basis
	Validate daily, monthly, weekly, quarterly, and ad-hoc reports regarding the investment portfolio and foreign exchange transactions
	Analyze treasury reports for external reporting to regulatory bodies and internal use
	Update and report exchange rates and interest rates to regulators

New Gen AI skills

Prompt design	3	Gen AI principles and applications	3	Ethical and responsible Gen AI adoption	3
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1. Transferrable skills with an increase in one level of proficiency is considered easier to acquire than transferable skills with multiple levels of increase in proficiency, followed by net new additional skills. Depending on job redesign for the financial institution, the financial institution will have to pick select skills to reskill employees on, via a combination of on-the-job training and existing courses.

Source: SkillsFuture Skills Framework