Trends impacting this role

Guest Preferences	Shift in Ops Models		
AI	Biometrics		

In the next **1 – 3 years**…

MEDIUM degree of change in tasks

The job will potentially require
MODERATE JOB REDESIGN

A fair proportion of the job tasks will be substituted by technology, with human intervention required for high value-adding tasks as against routine, repetitive tasks

Responsibilities of the role <u>today</u>	Responsibilities of the role <u>in the future</u>
The Security Officer is responsible for **protecting assigned premises, assets and personnel**. He/She is expected to detect and deter potential threats. His duties include **performing access control**, **conducting security screening**, attending to enquiries from stakeholders, **patrolling and guarding premises**, as well as managing incidents and emergencies.	**Moving forward,** this role will still be responsible for protecting hotel premises, assets, and personnel. The job holder will require **skills in digital fluency** to **adapt to new ways of working** and **technology tools** that **enhance the accuracy and speed of threat identification and response**.

| Critical Work Function	Job tasks today		Job tasks within the next 3 years
Perform access security functions	Attend to enquiries from visitors, perform access controls, and conduct general security screenings		• Attend to enquiries from visitors, perform access controls, and conduct general security screenings.
Detect security threats	Guard and conduct security patrols on hotel premises		• **AI-enabled security systems and facial recognition technology augment security surveillance activities** and allow job holders to quickly detect signs of suspicious activities or behaviours. Nevertheless, the job holder will still be required to perform physical patrols and guard and monitor hotel premises.
Manage incidents	Provide quick response to incidents and emergencies, and assist authorities in law enforcement		• Provide quick response to incidents and emergencies and assist authorities in law enforcement.

Redesign possibilities	
Vertical stacking	• Stacked with *Senior Security Officer* to become **Security Associate**.

A list of new or additional skills can be found on the following page.

Trends impacting this role

Guest Preferences	Shift in Ops Models		
AI	Biometrics		

*In the next **1 – 3 years**…*
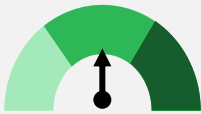
MEDIUM degree of change in tasks

The job will potentially require
MODERATE JOB REDESIGN

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In addition to the Skills and Competencies identified in the Skills Framework for Security, the following additional TSCs and CCSs have been identified as relevant for the job role going forward:

Additional Technical Skills and Competencies (TSCs)		
Technology Adoption and Innovation		

Additional Critical Core Skills (CCSs)		
Adaptability	Learning Agility	Self Management

- Skills not marked are available in SFw for HAS but are not currently tagged to this job role in the function.