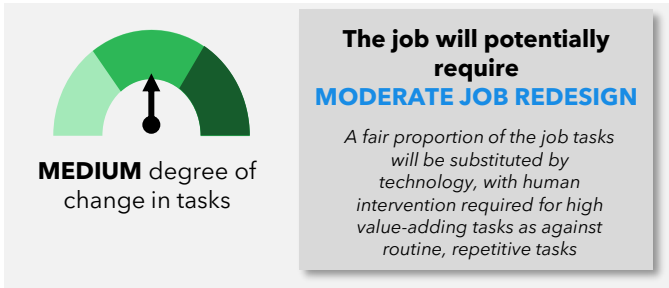*Trends impacting this role*

| | | | |
|---|---|---|---|
| Guest Preferences | Shift in Ops Models | | |
| Enterprise Systems | | | |

*In the next **1 – 3 years**…*

**MEDIUM** degree of change in tasks

**The job will potentially require**
**MODERATE JOB REDESIGN**

*A fair proportion of the job tasks will be substituted by technology, with human intervention required for high value-adding tasks as against routine, repetitive tasks*

| **Responsibilities of the role <u>today</u>** | **Responsibilities of the role <u>in the future</u>** |
|---|---|
| The Security Supervisor assists the Senior Security Supervisor in leading the security team, which **protects assigned premises, assets and personnel**. He/She is expected to **handle medical incidents**, **compile incident reports**, liaise with and provide relevant information requested by other departments. His duties include **managing the security team**, monitoring its performance and **providing coaching and advice** when necessary. | **Moving forward,** this role will still be responsible for supporting the Senior Security Supervisor in detecting security threats, managing security teams and incidents. In addition, the job holder will need to be **familiar with the usage of digital tools** to **enhance the rate of threat detection** and **reporting of incidents**. The job holder will require **strong communication skills** to liaise with stakeholders from other departments and manage a team of both full-time, part-time, and outsourced staff. |

| **Critical Work Function** | **Job tasks today** | | **Job tasks within the next 3 years** |
|---|---|---|---|
| Detect security threats / Manage security teams | Manage a team of security personnel through coaching team members and conducting team briefings | | • Manage a team of security personnel through coaching team members and conducting team briefings. |
| Manage incidents | Handle medical incidents, compile incident reports, and provide relevant information that are required by other departments relating to case management | | • Handle medical incidents, compile incident reports, and provide relevant information that are required by other departments relating to case management. **Incident reporting software** may be used to **facilitate the compilation and reporting of incidents** to ensure timely and real-time reporting of incidents and potential threats for immediate action. However, the job holder will still be required to provide inputs for statements and eyewitness reports, as necessary. |
| | Execute evacuation plans or exercises | | • Execute evacuation plans or exercises. |

| **Redesign possibilities** | |
|---|---|
| **Vertical stacking** | • Stacked with *Senior Security Supervisor* to become **Security Specialist**. |

415    *A list of new or additional skills can be found on the following page.*

*Trends impacting this role*

| | | | |
|---|---|---|---|
| Guest Preferences | Shift in Ops Models | | |
| Enterprise Systems | | | |

*In the next* **1 – 3 years**…

**MEDIUM** degree of change in tasks

**The job will potentially require**
**MODERATE JOB REDESIGN**

*A fair proportion of the job tasks will be substituted by technology, with human intervention required for high value-adding tasks as against routine, repetitive tasks*

*In addition to the Skills and Competencies identified in the Skills Framework for Security, the following additional TSCs and CCSs have been identified as relevant for the job role going forward:*

| Additional Technical Skills and Competencies (TSCs) | | |
|---|---|---|
| Technology Adoption and Innovation | | |

| Additional Critical Core Skills (CCSs) | | |
|---|---|---|
| Adaptability | Digital Fluency | Learning Agility |

- Skills not marked are available in SFw for HAS but are not currently tagged to this job role in the function.