


Project Manager (Scrum Master) / Program Manager/ Program Director

IN 3-5 YEARS



Job holders will need to adapt to a more agile way of working with changes in business processes and more organisations embarking on digital transformation journeys.



KEY TRENDS



AI & Analytics



Evolving IT Ecosystem

FUTURE TASK-LEVEL VIEW

- AI can value add to the organisation’s program management framework by helping in resource planning and updating project plans. For instance, AI can track project progress and match the right resources to the right role by integrating with popular communication tools like Microsoft Teams, Slack and JIRA to handle scheduling and send out notification reminders. This reduces administrative tasks for the job holder allowing for better time efficiency
- As more organisations adopt agile methodologies, job holders will increasingly use Agile practices/Scrum process framework to deliver projects and manage leaner teams working across different functions

SKILLS ANALYSIS

CURRENT SKILLS GAP

- Contract Management
- Data Analytics
- Virtual Collaboration

ADDITIONAL FUTURE SKILLS

- Cloud Computing
- IT Governance

