

Brief descriptor – new/emerging jobs

Supply Chain Performance Manager:

Historically, the planning, procurement, logistics and transportation departments within organisations tend to work in silos. As customers increase their expectations for reliability and flexibility in purchases, this role improves the effectiveness and efficiency of all supply chain processes by integrating data between these departments and analysing the data to achieve lower inventory costs while still meeting the varying demands for production. The analysis of supply chain management processes is examined through key performance indicators, which are both qualitative (e.g., customer satisfaction and product quality) and quantitative (e.g., the time it takes for a product to get delivered).